

# CITY OF WEST PARK

## WEB ACCESSIBILITY STATEMENT

### **Accessibility Assistance**

If you have difficulty using or accessing any element of this website or on any of our online services, please send an email to [abalogun@cityofwestpark.org](mailto:abalogun@cityofwestpark.org) and/or [agrant@cityofwestpark.org](mailto:agrant@cityofwestpark.org) and describe the issue. We will work with you to provide the information or service you seek through a communication method that is accessible for you consistent with applicable law (for example, through telephone support).

### **Goal of Accessibility for All**

The City of West Park desires to provide a positive customer experience to all residents, and we aim to promote accessibility and inclusion. Our goal is to permit citizens to successfully gather information and utilize online services through our website and other technology platforms. Whether you are using assistive technologies like a screen reader, a magnifier, voice recognition software, or captions for videos, our goal is to make your use of our technology a successful and enjoyable experience.

### **Accessibility Standards**

The City of West Park is committed to maintaining a high level of accessibility by all web users. Our goal is for all pages on our website to comply with Web Content Accessibility Guidelines (WCAG) 2.0 AA, the World Wide Web Consortium (W3C), Web Accessibility Initiative (WAI), available at [www.w3.org/TR/WCAG](http://www.w3.org/TR/WCAG).

### **Actions**

We are actively taking steps and devoting resources to further enhance the accessibility of our website and other technology platforms.

### **Ongoing Effort**

The City of West Park views the process of improving our web and technology accessibility as an ongoing effort.

### **Feedback**

Please contact us at 954-989-2688, Ext. 205, or send an email to: [abalogun@cityofwestpark.org](mailto:abalogun@cityofwestpark.org) and/or [agrant@cityofwestpark.org](mailto:agrant@cityofwestpark.org) if you have any feedback or suggestions as to how we can improve the accessibility of this website or our other technology.